

# ANNOUNCEMENT



## PRANARŌM

SCIENTIFIC  
AROMATHERAPY

May 1, 2018

### RE: BUG REPELLENT CONCENTRATE

Dear Valued Retailer,

We have recently learned that our **BUG REPELLENT CONCENTRATE** is not properly registered with the EPA in the State of California. We are asking for CA retail partners to pull this product from your shelves and we will issue a product credit. Be sure to have the product available to communicate the lot code information.

***PLEASE CALL OR EMAIL 952-831-6776 or [info@pranarom.us](mailto:info@pranarom.us)  
to request your product credit, please have your lot codes ready***

This product is NOT expired or harmful and may be used as a staff sample.  
We apologize for any inconvenience this may have caused.

NOTE: Our BUG BITE ERASER product is not impacted and is available to order.

Sincerely,

Julia Craven

Pranarom USA



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